# On/Off-grid Solar ESS User's Manual



# COMP HC 6500 Series On/Off-Grid Hybrid Solar Energy Storage System

Thanks for using our products!

Please strictly follow the user's manual and pay attention to the warnings on the product.

Please do not operate before reading user's manual.

### **Contents**

1.Brief Introduction	2
1.1 Foreword	2
1.2 Applicable Personnel ———————————————————————————————————	2
1.3 Safety Precautions ————————————————————————————————————	2
1.4 Use&Maintenance	2
2. Product Overview	3
2.1 Appearance	3
2.2 Back&Side Sketch	<del></del>
2.3 Power on/ off Introduction	4
3. Unpacking ————————————————————————————————————	4
4. Installation	9
4.1 Ilistaliation i recautions	5
4.2 Wiring Instructions	5
5. Operation ————————————————————————————————————	6
5.1 Operation Display Panel ————————————————————————————————————	6
5.2 Power On/Off	6
5.3 LCD Display and Operation ——————	6
5.3.1 Initialization Interface	6
5.3.2 System Homepage ——————	6
5.3.3 System Time Setting ————————————————————————————————————	7
5.3.4 User Setting Interface ————————————————————————————————————	7
5.3.5 System Information ————————————————————————————————————	9
5.3.6 Language Setting ————————————————————————————————————	9
5.3.7 Administrator System Setting ————	10
6. Functional Characteristics	14
6.1 Working Mode Features	14
	15
	15
7. Communication	16
8. Troubleshooting	
	17
10. Contact	17
IV. COIILACL	13

## 1. Brief Introduction

#### 1.1 Foreword

This manual gives detailed product information and instructions for PV on/off-grid Hybrid Energy Storage System (ESS) (HC 6500 series products). Please read this manual carefully before using them. And please safely keep the manual where is easily to get by user and maintainer.

#### 1.2 Applicable Personnel

After reading the manual carefully, users can use HC 6500 series products correctly and quickly, you can also make some troubleshooting and build a communication system.

Should any questions during installation, please contact your locally appointed technial supporter

#### 1.3 Safety Precautions

- (1) Please read the "Safety Precautions" before using to ensure right and safe operation and safely keep the manual. We have the rights of not offering quality assurance if the product fails when user doesn't follow this manual.
- (2) Please notice the warning marks and follow the manual during operation.
- (3) Keep the product away from sun, rain and humid conditions.
- (4) Keep the product away from heat source, like electric warming oven, furnace, etc.
- (5) Keep a safe distance for ventilation and follow the manual when installing.
- (6) The system is protected against surge, but a lightning protection is needed during pv installation.
- (7)In case of fire, please use dry powerder extinguisher. Do not use liquid extinguisher as it may case electric shock.
- (8) Please contact the local appointed installer or maintainer when maintenances needed.

#### 1.4 Use&Maintenance

- 1. The working and store conditions influences the using life and reliability of this product, so please pay attention to avoid the following environment.
- Out of the specifications (temperature 0°C~40°C, relative humidity 5% to 90%) of high or low temperature and over humid place
- Please avoid vibrations and shock.
- Avoid places with metal dust, corrosive substances, salt and flammable gases
- 2. Please use this product indoor only!
- 3.All electrical installation and maintenance shall be conducted by licensed electrician and shall comply with National wiring rules.
- 4. If do not use the device for a long time, please store it in a dry environment with temperature from -25℃ to 55℃. Before use it again, please warm it up within

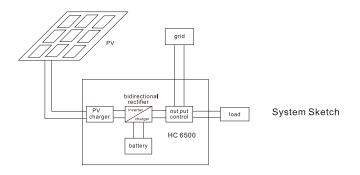
## 2. Product Overview

HC 6500 Series is a small on/off-grid hybrid energy storage system, converting DC power from solar panels to AC electricity, feeding back to grid, charging built-in battery to store energy. Besides, the peak-avoiding working mode offers off peak electricity utilization.

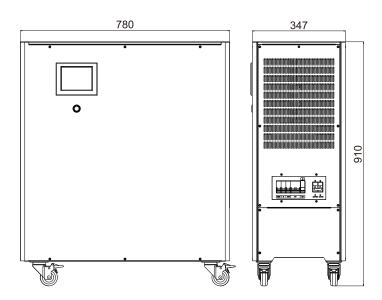
It is an emergency power supply for TV or LED lights and other significant electrical devices when mains fail.

For areas without solar system, user can store power at night when electricity price is lower and use the stored power during day time when electricity price is high, which saves electricity charge.

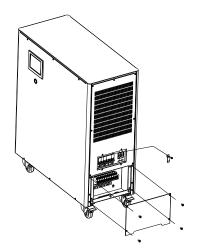
The system can feed back electricity generated by solar panels to grid where ongrid is allowed.



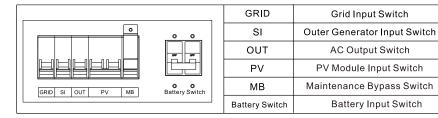
#### 2.1 Appearance



#### 2.2 Back&Side Sketch



#### 2.3 Power on/off Introduction



# 3. Unpacking

Before opening the package, please check if the packaging is damaged. After unpacking, please check if product appearance is damaged or there is missing parts. If so, please contact us.

COMP HC 6500 Series products and accessories are as follows.

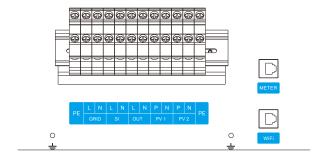
No	Item	Quantity
Α	PV On & Off grid Energy Storage System	1
В	User's Manual	1
С	Warranty Card	1

## 4. Installation

#### 4.1 Installation Precautions

- 1. Place the product where is well-ventilated and away from water, flammable gases, corrosive and other dangerous articles. Installation environment should meet the specified requirements.
- 2. Keep the air outlet on housing rear panel and the air intake on housing side unobstructed.
- 3. Low temperatures may cause condensation droplets in the product; user must wait for installation or use until inside and outside of the machine is dry completely. Otherwise there may be danger of electric shock.
- 4. PV module should be equipped with lightning protection devices.

#### 4.2 Wiring Instructions



#### Please wiring according to below form.

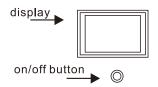
PE	Ground Terminal	GRID-L	Grid Live Wire	GRID-N	Grid Null Wire
SI-L	Generator Live Wire	SI-N	Generator Null Wire	OUT-L	Load Output Live Wire
OUT-N	Load Output Null Wire	PV1-P	PV1 Input Positive	PV1-N	PV1 Input Negative
PV2-P	PV2 Input Positive	PV2-N	PV2 Input Negative	REMOTE	RS485 Communication Port

#### Note:

- (1) In general can only use the PV1, if you need to use two PV panel input, these two string PV panel number should be consistent
- (2)Out terminal is connected to the load, can not be connected to the power grid.
- (3)SI terminal is not used.
- (4) Wire thickness should not be thinner than 10AWG.

## 5. Operation

#### 5.1 Operation Display Panel



#### 5.2 Power On/Off

- (1) Power On: Press on/off button for one second or longer, the LCD display and button LED light on and system powers on
- (2) Power Off: Press on/off button for three seconds or longer, the LCD display and button LED light off and system powers off

#### 5.3 LCD Display and Operation

#### 5.3.1 Initialization Interface

After power on, LCD display shows system initialization interface as below.



#### 5.3.2 System Homepage

System homepage after Initialization

Touch the icons or works on LCD to see related information or setting parameters.

>>>	Ener	gy Running Path		System Status, including "running, standby failure
off-grid mode	The bott	om left words indicate t er three modes : Energy	he system cur y-Saving Mode	rrent working mode. e, Economical Mode and Peak-Avoiding Mode
<b>*</b>	PV mod	ules Input Information		Battery Information
V	Load/	Output Information	4	Grid Input/Output Information
HYBRID SYSTEM		ntenance Setting rface	"Setting"	User's Setting Interface
Battery Informati			tion	
"System Info" System Running Status		"Language"	Language Setting	

#### 5.3.3 System Time Setting

The bottom right corner of system homepage displays system time and touch the related area to set system time.

#### 5.3.4 User Setting Interface

Touch "Setting" area of system homepage to user's setting interface.



Touch the number after "Min Capacity Retention "to set minimum battery capacity retention percentage

Touch the number after "Max Capacity Retention "to set maximum battery capacity retention percentage

Touch the number after "System Output Voltage "to set System AC output Voltage

#### 5.3.4.1 Working Mode Setting

Choose one from four working modes from Peak-Avoiding Mode, Energy-Saving Mode, Economical Mode and Off Grid Mode.



Touch "Yes" or "No" to confirm or back respectively.

#### 5.3.4.2 Peak-Avoiding Mode Setting

After confirming Peak-Avoiding Mode, next step should be set the Peak-Avoiding time.

Touch "Peak-Avoiding Time" below "Peak-Avoiding Mode".



#### 5.3.4.3 Factory Reset Setting



#### 5.3.4.4 Alarm/Buzzer Setting



#### 5.3.5 System Information

Touch "System Info" area on system homepage to check system running status and alarm information.





#### 5.3.6 Language Setting

Touch "Language" area on system homepage to set system language.



#### 5.3.7 Administrator System Setting

Touch on system homepage and input passwords to administrator setting page.



Note: administrator setting is only for professional, maintainer or other after-service technician.

Type in correct password to access and next page as below.



-9-

#### 5.3.7.1 Bi-directional Inverter Setting



"Inverter Maximum Charge Current" stands for battery maximum charge current from grid. "Inverter Maximum Discharge Current" stands for the maximum feedback current to grid. "PV Maximum Charge Current" refers to the maximum charge current for battery from PV module.

#### 5.3.7.2 BMS Setting



This page tells detailed battery information including battery single cell voltage.

#### 5.3.7.3 Energy Meter Communication Setting





Users can set the meter model that matches the system from this page.

#### 5.3.7.4 Password Setting



The fault passwords are 123456. Only administrator is supposed to change or set these passwords. If the passwords are forgotten, user can touch "Setting" in homepage, then touch "Factory Reset" to reset these passwords to default passwords.

Note: When the user enter the wrong password three times, the system automatically put the password to the factory password

#### 5.3.7.5 Forced Charge/Discharge Setting



-11-



Maintainer can force the system to charge battery from AC power supply or discharge, and can also enter debug mode.

#### 5.3.7.6 Grid Standard Selection





Users can set the Grid Standard from this page.

#### 5.3.7.7 Grid Standard

Touch standard of can read the grid standard information from this page.



## 6. Functional Characteristics

#### 6.1 Working Mode Features

Under any certain working mode, system use solar energy firstly and choose energy source automatically based the custom setting parameters or defaults. Besides, system offers uninterrupted power supply automatically when mains fail.

#### 6.1.1 Peak-Avoiding Mode

The system can store electricity when rates are low and power your home when rates are high based on the setting charge and discharge time. When mains supply

#### 6.1.2 Energy-Saving Mode

Solar generation satisfies home needs and surplus energy doesn't feed back to grid. When mains supply fails, system offers uninterrupted power supply automatically.

When ESS unit is connected to the grid and the meter, the ESS system will enter the state of meter matching, and the battery power will run till the minimum retension percentage set by the user.

#### 6.1.3 Economical Mode

Solar generation satisfies home needs and surplus energy feeds back to grid for profit. When mains supply fails, system offers uninterrupted power supply automatically. When ESS unit is connected to the grid and the meter, the ESS system will enter the state of meter matching, and the battery power will run till the minimum retension percentage set by the user.

#### 6.1.4 Off-grid Mode

System doesn't feed energy back to grid. When mains supply fails, system offers uninterrupted power supply automatically.

- 6.2 Other Functional Characteristics
- 6.2.1 Illustration of the state of meter matching:

ESS units are with a meter matching function, system will enter the state of meter matching once end users select the correct meter model and make the correct wiring. When the meter value is "positive" (loads on the grid), the ESS unit will discharge the load power to the grid, to make the meter value to "0".

- 6.2.2 When there is no input for solar panels or grid and the battery capacity is lower its 10%, the system will shut down the output to protect battery from low discharge. And the system will shut down automatically if there is still no input in 10 minutes.
- 6.2.3 After the system shutting down because of low battery capacity, if there is input from grid or solar panels, system will turn on automatically and keep operating on previous working mode.
- 6.2.4 After the system shutting down because of low battery capacity, if there is only input from solar panels, the system will restart output automatically after battery capacity

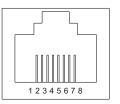
#### 6.3 Power Off

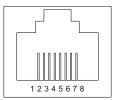
If the machine need be shut down thoroughly, eg for long term storage, the operation steps as Below.

- 1. Open the wire -in cover at the right side of metal housing, turn off breakers, especially the PV input breaker and grid input breaker. The system won 't be shut down if there is any input from solar panels or grid.
- 2. Touch on LCD homepage, choose "standby", then press and hold on the on/off button under LCD display until the button indicator turns off. Then the machine shuts down totally.

## 7. Communication

The product offer RS-485 communication interface and the interface definition as follows.





Meter

WiFi

#### Meter:

No.	Item	No.	Item	No.	Item	No.	Item
1	NC	2	NC	3	GND	4	GND
5	NC	6	NC	7	RS485 A	8	RS485 B

#### WiFi:

No.	Item	No.	Item	No.	Item	No.	Item
1	NC	2	NC	3	GND	4	GND
5	RS485 A-2	6	RS485 B-2	7	NC	8	NC

## 8. Troubleshooting

Our products have been tested strictly before delivery. If you have any difficulty during installation or operation, please contact your local technical supporter or contact us.

When the machine fails, please inform us and provide product related information. We have professional after-sale service staff to respond.

#### Information as follows

#### For our product

- •LCD display alarm information
- Grid voltage
- •DC input voltage
- Can you repeat this failure problem?
- •Did this problem happen before?
- •What probably caused this problem?

#### For PV module

- Solar panels manufacturer name and Model number
- Solar panels output power
- Solar panels output voltage
- •Solar panels MPPT output voltage
- •Solar panels MPPT output current
- Solar panel quantity

# 9. Specifications

Model	HC 6500	HC 8000					
System Storage Capacity	6500Wh	8000Wh					
System Work Model	ON&OTT GITG HVDTIG						
UPS Function	Ye	Yes					
	AC Input						
Nominal AC Input Power	3000 W	30 00 W					
Maximum Input Current	23A	23A					
AC Voltage range	202-252	202-252					
	AC Output						
Nominal AC Output Power	3000 W	3000 W					
Maximum AC Output Power	4500 W	4500 W					
AC Voltage Nominal Inverter Voltage	230 Vac	230 Vac					
Nominal Frequency	50 Hz	50 Hz					
Nominal Inverte Output Current	13 <b>A</b>	13 A					
Maximum Inverter Output Current (Nominal Inverter Voltage)	19.5 <b>A</b>	19.5 <b>A</b>					
Overload	100%-110%&10min 110%-150%&10s						
Feed Back to Grid	Yes (default)						
Energy Consumption	Intelliger	Intelligent Control					
Maximum Efficiency	>92	>92.5%					

Model	HC 6500	HC 6500 HC 8000			
PVINPUT					
Maximum Input Power	300	3000 W			
Start-up Voltage	70	) V			
MTTP Strings Amount		1			
MTTP Voltage Range	70 V -	-140 V			
Maximum Input Current	43	AA			
Maximum Input Voltage	15	0 V			
Maximum Efficiency	>9	>97%			
I-feedback	0	0 A			
Isc. PV(Short- circuit current)	50	50 A			
	BAT	TERY			
Battery Management System	YI	YES			
Rated Capacity	125 Ah	156 Ah			
Battery Type	Li-	Li-ion			
Maximum Charge Voltage	58.	58.5 V			
Discharge Cut- Off Voltage	42	42 V			
Maximum Charge Current	50	50 A			
ELECTRICAL PROTECTIONS					
DC/AC protection	Yı	Yes			
DC Lightning Arrester	Yı	Yes			
Batteries protection	Fu	Fuse			

-17-

Model	HC 6500 HC 8000							
	GENERAL							
IP Protection	IP	IP 21						
Connectivity	Cable Te	Cable Terminals						
Communication	RS485							
Using Conditions	Humidity: 5%-90%							
	Temperature: 0-40 ℃ (Charge)/-20-50 ℃ (Discharge)							
Warranty	2years, 5 years optional							
Ventilation Location	Side							
Dimensions	L780*W347*H910							
Net weight	130Kg	135Kg						
Gross weight	160Kg	160Kg 165Kg						

## 10. Contact

Should you have any technical questions, please contact your installer. Following information needed:

- 1.Model Number
  2.Module Information
  3.Communication way
  4.Series Number
  5.Error Information
  6.Display information